

Cerner Flash

Cerner PowerChart: Void Order Reason Additions

September 7, 2023

Void Order Reason Additions Overview

Change effective by EOB 9/7/23: When voiding an order in Cerner, end users will have additional options available in the Void Order Reason dropdown to choose from. These additional options will assist coding during their chart review.

Below details the additional options available within the **Void Order Reason** dropdown and examples of when they can be used.

Additional Reasons	Examples of When to Use Them
1. Bundled Procedure	<ul style="list-style-type: none"> CPT is included in primary procedure per NCCI edits
2. Category Change	<ul style="list-style-type: none"> New vs. Established; Inpatient vs. Outpatient; ED, etc.
3. Duplicate Order	<ul style="list-style-type: none"> Order is duplicated, and the duplicate will be voided
4. Incorrect Date of Service	<ul style="list-style-type: none"> Order was entered with the wrong date of service
5. Revised E&M level	<ul style="list-style-type: none"> Documentation supports different E/M level; new order will be added for supported level of service.
6. Incorrect Order Type	<ul style="list-style-type: none"> Order was entered with the wrong type (Hospitalist, TMED, BP, etc.).
7. Incorrect Provider	<ul style="list-style-type: none"> Order was entered under the wrong provider. Or if split/shared visit, documentation does not support substantive portion of care by the billing physician.
8. Service Not Provided – New Order Added	<ul style="list-style-type: none"> Use when documentation supports a different service than what was ordered, and a new order has been added. Any CPT change other than #2 and #5.
9. Service Not Supported	<ul style="list-style-type: none"> Use when service is not supported in documentation, but no new order will be added.

Prior to this change: Options available in the Void Order Reason dropdown were limited and did not cover all reasons for an order being voided.

Positions Impacted: All positions that have the ability to void orders will see these additional reasons and can use if applicable.

Void Order Reason Additions

- When voiding an order, users will see these additional options available in the **Void Order Reason** dropdown.

